



REFUND POLICY
Updated as of 1/1/24

General Refund Policy:

For the majority of the OGRCC programs, requests for refunds will be granted if made more than 2 weeks in advance of the 1st session of a program. Refunds will also be made if the program is cancelled by the OGRCC prior to the start of the program or session or if the program is forced to be canceled by a government closure or mandate prior to the start of the program.

Requests for refunds will not be granted under the following circumstances:

- If made after April 1st of the year for any Sandpipers registration
- If made less than 2 weeks prior to the 1st session of a program unless the spot can be filled
- If made with regards to Premier/Travel Soccer, Travel Baseball or In-Town Baseball once team placement is accepted or as indicated below.
- If made once a program is underway
- If made with regards to annual membership
- If made with regards to weather cancellations.

A \$15 refund fee will apply to all transactions.

In order for us to organize our teams and meet the state registration deadlines it is necessary for us to follow this refund policy without exception.

Additional Considerations:

In lieu of a refund, we are encouraging all members to:

1. Convert the value (or a portion) of your registration fee into a fully tax-deductible charitable donation to the OGRCC. These donations will help us in maintaining our relationships such that our operations can continue and we can keep continuity in our staff, coaches, providers, and services.
2. Have all program fees credited back to your account for use against a future program with no expiration.

Baseball Refund Policy:

- Travel Baseball Summer & Fall Ball
 - Once a spot is confirmed and paid for, no refunds given unless someone can be invited in time to replace the player. The refund will be net of expenses already incurred
- In-Town Baseball (Spring & Summer)
 - Please see the General Refund Policy above

Travel Soccer Refund Policy:

FALL Season: There will be no refunds for Premier/Travel Soccer fees once team placement is accepted on Fall Rosters.



SPRING Season: There will be no refunds for Premier Soccer players. There will be no refunds after January 15th for Travel soccer players. No refunds for membership. No refunds for weather cancellations.

Refunds for Travel Soccer will be made if:

1. the program is cancelled by the OGRCC.
2. the player has a medical reason preventing them from participating on the team (Drs/Medical note required).

PLEASE NOTE: Players not returning to travel soccer teams in the Spring need to notify the office BEFORE January 15th of that year in order to have the Spring payment stopped or refunded. NO REFUNDS will be given after January 15th of any given year.

Childcare Refund Policy:

We realize your family circumstances may change so we are willing to offer a one time adjustment to your childcare account. Any refund will incur a \$15 charge. We do not prorate months for refunds or credits. Any refunds applied for any reason, or if a child is withdrawn from the program due to a move from the school will incur a \$15 transaction fee.

Customer Service

For questions, please contact us at:

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